

POLICE COMMITTEE
September 21, 2015
6:00 P.M.
Police Department Training Room
1710 Plainfield Road

1. Call to Order
2. Public Comment and Communications
3. Approval of Meeting Minutes – August 17, 2015
4. Motion to approve the payment of annual dues for DUMEG
5. Discussion of Customer Satisfaction Survey
6. 8th Period Monthly Report
7. Next Meeting Date – October 19, 2015
8. Adjournment

**POLICE COMMITTEE
MEETING MINUTES
August 17, 2015**

Call to Order

The meeting was called to order at 6:07 p.m. in the police department training room. In attendance: Alderman McIvor, Alderman Marchese and Alderman Beilke, Chief Brown, Deputy Chief Cooper, Sergeant Greg Cheaure, and City Administrator Bryon Vana.

Public Comment and Communications

Alderman Beilke followed up on the previous complaint of loud motorcycle noises. Darien officers checked the area of the complaint on several different occasions and did not witness any loud noises. Residents should call 911 and report incidents of loud noises and the police will check the decibel levels to make sure there is no violation of state laws. Alderman McIvor brought up the subject of citizen complaints regarding drones flying over private property. The issue of regulating drone use and invasion of privacy was discussed.

Minutes

The minutes of the May 18, 2015, Police Committee meeting were unanimously approved.

Motion to Approve the sale of Surplus Property

Staff requested various pieces of City property to be declared as surplus and auctioned using an on-line auction service “Public Surplus” or disposed of accordingly. The Committee unanimously recommended approval.

Motion to Approve the Purchase of a Replacement Livescan Machine

During the FYE 2016 budget process the council approved the replacement purchase for the amount of \$26,875 of the police department Livescan fingerprint machine. Staff requested approval to purchase a new Livescan fingerprint machine in the amount of \$20,940.00 from iTouch Biometrics. The Committee unanimously recommended approval.

Motion to Approve the Purchase of a New Livescan Machine

Staff recommended the approval of a resolution authorizing the purchase of one new Livescan machine from iTouch Biometrics in the amount of \$13,870.00 using Department of Justice award money. The Committee unanimously recommended approval.

Motion to Approve the Purchase of Up-Fitting New Administrative Vehicles (4)

Staff recommended the approval of a resolution authorizing the purchase of up-fitting four (4) police department vehicles from Public Safety Direct in the amount of \$13,420. This cost was included in the FYE16 budget. The Committee unanimously recommended approval.

Motion to Approve the Purchase of Replacement Fitness Room Equipment

Staff recommended approval of a resolution authorizing the purchase of replacement equipment for the police department workout room from Life Fitness in the amount of \$32,411 and Midwest Commercial Fitness in the amount of \$9,890 not to exceed a total of \$45,000 using Department of Justice award money. The Committee unanimously recommended approval.

7th Period Monthly Report

The review of the written monthly report will be done at the Council meeting. Chief Brown highlighted the increase in burglary to motor vehicles. The recent BMV’s have been crimes of opportunity of unlocked vehicles with valuables left inside the cars. A discussion of the safety of police stops and the number of stops per capita was initiated by Alderman Marchese.

Adjournment

The Committee Meeting was adjourned at 6:57 p.m.

Approved: _____
Date

Alderman: _____
Joseph Marchese

Chairman: _____
Sylvia McIvor

Alderman: _____
Tina Beilke

AGENDA MEMO
Police Committee
September 21, 2015

ISSUE STATEMENT

Approval for the payment of annual dues for the Darien Police Department participation with the DuPage Metropolitan Enforcement Group (DUMEG) in the amount of \$17,680.

BACKGROUND/HISTORY

This item is included in the FYE16 budget for the amount of \$17,680 and will be taken from the General Fund (01-40-4337). The City, through its police department, participates in a county-wide drug enforcement task force managed by the Illinois State Police. The DuPage Metropolitan Enforcement Group (DUMEG) is staffed and funded by its member agencies within the county. The Darien Police Department is not a manpower contributor to DUMEG, but rather a fair share contributor. The fair share calculation is \$520 per authorized officer (34) for a total financial contribution of \$17,680.

STAFF/COMMITTEE RECOMMENDATION

Based upon the above information, staff recommends that the City approve the annual dues payment for DUMEG in the amount of \$17,680.

ALTERNATE CONSIDERATION

The alternate consideration would be to not participate in the county-wide drug enforcement task force.

DECISION MODE

This item will be placed on the October 5, 2015, City Council Agenda for formal Council approval.



DU PAGE METROPOLITAN

Narcotics and Dangerous Drugs

ENFORCEMENT GROUP

January 19, 2015

Chief Ernest Brown
Darien Police Department
1710 Plainfield Road
Darien, IL 60561

Dear Chief Brown:

As approved by the DuPage MEG Policy Board your "Fair Share" contributions for FY2016 to DuPage MEG is \$17,680.00.

This figure is based upon \$520 per authorized officer, as approved by the DuPage MEG Policy Board.

Please send your contribution directly to DUMEG by July 31, 2015 so that proper budgeting for FY16 may be implemented.

If you have any questions regarding your contribution, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Bradley Bloom".

Chief Bradley Bloom
Chairman, DuPage MEG

DUMEG

P.O. BOX 162 • CLARENDON HILLS, ILLINOIS 60514-0162

630 - 325 - 4784

FAX: 630 - 325 - 4762

Darien Police Customer Satisfaction Survey



September 16, 2015

The Darien Police undertook a customer satisfaction survey to gain insight into the perceptions by the residents as well as individuals having contact with the police. Our goal was to gauge the confidence and satisfaction with the police services we provide.

How The Survey Was Conducted

An unpaid college intern working for the Darien Police was tasked with randomly identifying 50 individuals who had been stopped by the police and another 50 residents who called the police for service. The individuals and residents were selected from our police records database covering an approximately two-month period from May 2015 to July 2015, additionally a cross-selection of dayshift, afternoons, and midnight shift contacts were chosen.

A survey and a postage paid return envelope were mailed to the selected survey participants. In addition to the survey questions, a general comments section allowed participants to provide feedback. The survey was designed to be anonymous with only an address being tracked for returned surveys. If the participant wished to be contacted by Chief Brown, they included their name, address phone number, and best time to call.

Demographics

For statistical purposes, participants were asked for their gender, and age ranges including; Under 20, age 20-30, age 30-40, age 40-50, or age 50 or older.

Survey Results

Traffic (50)

4 (8%) Surveys Returned
2 (4%) Surveys Returned Undelivered
44 (88%) Surveys Not Returned

Calls For Service (50)

17 (34%) Surveys Returned
2 (4%) Surveys Returned Undelivered
31 (62%) Surveys Not Returned

Combined Traffic and Calls For Service Surveys (100)

21 (21%) Surveys Returned
4 (4%) Surveys Returned Undeliverable
75 (75%) Surveys Not Returned

Gender and Age Range

Traffic (4)

Age	Male	Female
Under 20	0	0
20-30	1	0
30-40	0	0
40-50	1	0
50 or older	0	2

Gender and Age Range continued

Calls For Service (17)

Age	Male	Female
Under 20	0	0
20-30	0	0
30-40	1	2
40-50	0	2
50 or older	6	5

* One survey returned without age checked

Calls For Service Questionnaire and Results

1. In the past year, how many times have you personally had contact with the Darien Police?

0 none
13 1-2 times
0 3-4 times
3 5-6 times
1 7 or more times

2. Was your initial phone contact handled promptly and courteously, if applicable?

13 Yes
1 No
3 Not applicable

3. What type of contact did you have with the Darien Police on your last contact?

2 Victim
0 Arrestee
1 Witness
1 Traffic Stop
5 Reporting Party
0 Informational
7 Other (1-Open Garage, 1- Animal, 3-Lockout, 1-Lost Dog, 1-House Watch)
1 No Reply

4. Did the police officer identify themselves by name, title, and department?

12 Yes
2 No
3 Unknown/Don't recall

5. Was the police officers appearance professional?

15 Yes
1 No
1 No Response

6. If your contact was for a traffic stop, did you receive:

- 1 Traffic citations**
- 0 Written Warnings**
- 16 Not Applicable**

7. Was the police officer courteous?

- 15 Yes**
- 2 No**

8. Did the police officer explain their actions and/or offer alternatives?

- 13 Yes**
- 1 No (Comment #11)**
- 3 No Response**

9. Did the police officer show concern over your situation?

- 14 Yes**
- 1 No (Comment #3)**
- 2 Not Applicable**

10. How satisfied were you with your interaction with the police officer?

- 14 Very Satisfied (Comment #1, #2)**
- 1 Somewhat Satisfied**
- 2 Somewhat Dissatisfied (Comment #3, #9)**
- 0 Very Dissatisfied (Comment #2)**

For Darien residents only, we asked the survey participant to rate the effectiveness of crime fighting and perception of overall safety

11. How effective is the Darien Police in fighting crime?

- 15 Very Effective**
- 1 Somewhat Effective**
- 0 Somewhat Ineffective**
- 0 Very Ineffective**
- 1 Don't Know**

12. Overall, how safe do you feel in your neighborhood during the day?

- 15 Very Safe**
- 2 Somewhat Safe**
- 0 Somewhat Unsafe**
- 0 Very Unsafe**

13. Overall, how safe do you feel in your neighborhood during the night?

- 12 Very Safe
- 4 Somewhat Safe
- 1 Somewhat unsafe (Comment #10)
- 0 Very Unsafe

14. Are you registered with any of the following media sources:

- 1 Nixle
- 0 Cable 6 TV
- 4 Direct Connect

Calls For Service - General Comments

#1 I once met with Officer XXX with regard to the resolution of parking problems on Park Ave during baseball. I was willing to work with the department as well as the residents on a resolution so parents and children would not be ticketed and frustrated with the parking issue. I never heard another word from Officer XXX. This left me and our residents with a sour taste over the genuineness of Officer XXX to want to resolve the issue peacefully and successfully. [Police comments - Officer XXX had documented e-mails back to resident during initial complaint and did re-contact resident after survey returned. The police and public works are reviewing the parking restrictions on Park Ave.](#)

#2 Great job.

#3 Officer explained that he could not do anything because it was a civil issue. This led to additional calls by my concerned family members on July 13 and July 14. [Police comments - on-going verbal domestics \(July 11 and July 12\), non-arrest situation. Domestic rights forms provided to both parties, Family Services notified \(support group\). Follow-up check well being on July 14.](#)

#4 The Darien Police has been very professional, I would like to donate \$50 to the police department.

#5 Very satisfied overall.

#6 Always satisfied with the service I receive from the Darien Police.

#7 We were very grateful the officer let us know about our garage door being open. We were also glad he had flashing lights on so we could identify him, thank you.

#8 The officer who helped us was very nice. We appreciate you offering the service (vehicle lockouts) although we know you have more important issues to deal with, thank you.

#9 They do a good job on calls if you need them. They come quickly.

#10 Too Dark!! There are older sections of Darien that are too dark at night. [Police comment - this survey was sent to the Marion Hills subdivision \(Brookbank\).](#)

#11 I called the police about damage to my property (vandalism) two officers arrived. The senior officer was very attentive to my situation but the second one proceeded to walk about my property and inquired about things unrelated to the reason I called, including to see my driver's license. His manner and approach made me feel very uncomfortable and offended. I called because someone had caused me damage and yet this officer was treating me as a suspect. Thank you for all you do. You're staff and department are actually very good and keep our community safe. [Police comment - unable to locate any call matching this description from May 1, 2014 to July 30, 2015.](#)

Traffic Questionnaire and Results

1. In the past year, how many times have you personally had contact with the Darien Police?

1	none
3	1-2 times
0	3-4 times
0	5-6 times
0	7 or more times

2. Was your initial phone contact handled promptly and courteously, if applicable?

1	Yes
0	No
3	Not applicable

3. What type of contact did you have with the Darien Police on your last contact?

2	Traffic stop
2	Other (1-vehicle accident, 1-dead animal)

4. Did the police officer identify themselves by name, title, and department?

2	Yes
1	No
1	Unknown/Don't recall

5. Was the police officers appearance professional?

3	Yes
1	No

6. If your contact was for a traffic stop, did you receive:

3	Traffic citations
0	Written Warnings
1	Not Applicable

7. Was the police officer courteous?

3 Yes
1 No

8. Did the police officer explain their actions and/or offer alternatives?

3 Yes
1 No

9. Did the police officer show concern over your situation?

2 Yes
1 No
1 Not Applicable

10. How satisfied were you with your interaction with the police officer?

2 Very Satisfied
0 Somewhat Satisfied
1 Somewhat Dissatisfied (Comment #1)
1 Very Dissatisfied (Comment #2)

For Darien residents only, we asked the survey participant to rate the effectiveness of crime fighting and perception of overall safety

11. How effective is the Darien Police in fighting crime?

1 Very Effective
0 Somewhat Effective
0 Somewhat Ineffective
0 Very Ineffective
3 Non-residents, Not Applicable

12. Overall, how safe do you feel in your neighborhood during the day?

1 Very Safe
0 Somewhat Safe
0 Somewhat Unsafe
0 Very Unsafe
3 Non-resident, Not Applicable

13. Overall, how safe do you feel in your neighborhood during the night?

1 Very Safe
0 Somewhat Safe
0 Somewhat unsafe
0 Very Unsafe
3 Non-resident, Not Applicable

14. Are you registered with any of the following media sources:

- 0 Nixle
- 0 Cable 6 TV
- 0 Direct Connect

Traffic - General Comments

#1 The officer pulled me over for my window tint, which where I live I checked with the law enforcement, they said it was okay. I believe the officer pulled me over because my truck is different from what cars drive around there, which sorry but I work hard for a living doing HVAC, so I treat myself to nice things. And for the tint, being in the heat all day, on my way home, I like to be cool, so you'll never see me in your town again.

#2 Officer XXX is the only Darien police officer that I have ever had contact with since I began exiting Cass North en route to Westmont for the past 10 years. I honestly believe Officer XXX is harassing me or has some personal issue against me because he has pulled me over both times for traffic violations that are petty or irrelevant to the questions he asks during both stops. Officer XXX does not personally know me but he does know my car and anytime he is on duty I feel he watches out for my car to drive up Cass Avenue so that he can pull me over for bogus violations. It's ironic that my only traffic stops in my entire driving career are both from Officer XXX and both occurring at the same time of day in the same location.

Police comments - Officer XXX did stop subject June 2015, 2:00am, 6800 block Cass for speeding 55/40 MPH zone, citation issued. Second stop August 2015, 1:30am, 8200 block Cass and arrested for DUI, possession of 24 packets of cannabis and traffic violations. Subject stated only traffic stops by Darien PD, court records show 2006 Burr Ridge PD arrest for revoked drivers license and no insurance, and 2009 by Illinois State Police for No Valid Driver's License

Summation of Survey

This is the first customer satisfaction survey the Darien Police has undertaken. We strive to maintain a professional police department. In selecting participants from calls for service and traffic stops, the police department worked under several assumptions; calls for service are exclusively Darien residents while traffic stops would be a mix of Darien and non-Darien residents. Of the four traffic stop surveys returned; one was a Darien resident, three were non-resident.

The police department sought to measure the satisfaction of the police encounter by Darien residents who sought police service versus those individuals who were stopped by the police for a traffic violation. There may be a perception that individuals who are stopped by the police may have a negative perception of the incident, especially if there are traffic citations issued. A vast majority of the Darien resident contacts were positive. In two cases where the police encounter was rated negative, participant comments were included as well as police comment. In two traffic stop surveys there were negative ratings, in addition to the participant's comments, a police comment was added for further explanation. Where applicable, specific officer names were removed from the participant comments.

Earlier this year, the police department staff recognized that how the initial encounter with the police went would have a direct bearing on how the driver reacted. We retrained the officers to identify themselves by, name, title, and department and reason for stop. By all accounts this has had an impact on how the driver interacts with the police officer.

One area that was identified as problematic was in the receiving of communications from the City and police department. There are a number of ways in which the City and police department provide information; Nixle, Cable 6 TV, Direct Connect, City web site, Neighbor's magazine, and news media such as The Patch. We recognize there is no one right way to provide timely information to all residents. Each of the news outlets utilized presents challenges in timeliness, quantity of information available to be sent or how the residents opt to receive their news. Our focus will continue to be providing timely information to our residents which may be general information, community alerts, or critical news alerts.

Our continuing goal is to provide professional police services. We are encouraged by the initial positive results and will review areas where our service delivery model can improve.

We would like to thank the survey participants who took the time to provide feedback. The goal of the Darien Police is to provide professional police service. We recognize that there were a limited number of responses to the surveys sent out and we are looking into other means of administering future surveys. If residents have questions, comments, or concerns about their police department or the community, please call Chief Ernest Brown at 630-353-8351 or e-mail to ebrown@darienil.gov.

Darien Police Department

POLICE REPORT

8th Period 2015

July 27, 2015 – August 23, 2015

Professionalism

Integrity

Respect

Compassion

Inside This Issue

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Return to School

With our children returning to school, it is imperative that we pay close attention to our driving habits. Often our youngest citizens find themselves distracted or wrapped up in the thoughts associated with their child-like cares. Their distractions require of us that we avoid being distracted ourselves, slow down and note the children walking so that we can ensure their safety.

Each year in honor of 9/11/01, the staff, students, faculty and parents of Our Lady of Peace School honor the first responders of Darien with a first responder's breakfast. We are truly honored to be served breakfast by the staff and parents, while the faculty and students distribute heartfelt cards that express their sentiments about the celebration of that tragic time in our history. It is truly refreshing to read the cards and stars created by those students. It is truly an honor to be recognized by such a wonderful group of students, staff and faculty.



Tolerance in our City

As many of you may have heard, we experienced a dark day in our community on September 8, 2015. On that day one of our residents became the victim of a hate crime. I will not go into particulars of the case, but suffice it to say that hate and bias have no place in our society, and certainly not in Darien. The message that we want to convey is that all of us as Americans living under the protection of the U.S. constitution must have a realized expectation of being free from violence especially that violence that may be based upon bias.

Policing Highlights

- Report of man naked in back yard again. Complaints signed Warrant issued... Ongoing problem when he's off his medications.
- 38 ear old female DOA detectives investigating
- Jewel... Man with a gun...Offender arrested for uuw
- Armed Robbery HSHS student lot... 2 M/B offenders gun implied last seen N/B Clarendon Hills. Mental issues with the victim possibly made call up.
- Darien house fire after it was hit by lightning. No injuries
- BMV at Jewel from unlocked vehicle... Purse taken
- Officer involved in 10-50 with a deer on S. Frontage Rd.
- Cab company refused to pick up one of our 2 homeless subjects... I informed them that this was unacceptable and that the subject was disabled and that under the ADA they are

required to provide service. They stated that they understood and that it will not happen again.

- Found/recovered stolen firearm found by dumpster. Taken in a 1977 residential burglary in Wilson IL

The burglary to motor vehicle incidents continue to underscore the need to ensure that your cars are locked and that there are no valuables left in plain view, even if your car is locked.

As you can see our continued vigilance as citizens and law enforcement is essential to our safety and success. Within the past 45 days we have had three incidents involving firearms. In one incident our officers arrested a man with a gun at Jewel on Cass Ave. and a firearm was recovered on Frontage Road. In Willowbrook along 75th street a suspect fired a shot. The need for situational awareness is critical, if you see something say something.

New Hires

We have completed backgrounds and follow up on our latest hires. Should the candidates successfully complete academy training and field training, it will mark the first time that the department reaches its budgeted authorized strength during my tenure.

Information Sharing

We make every effort to be transparent in our communications and to provide residents information in as timely a manner as possible. There was however circumstances where the type and volume of information we can share is limited either by statute or by the process of the investigation, for example:

1. An early and ongoing investigation limits our ability to share information.
2. We avoid sharing information that we expect that may negatively impact prosecution.
3. We are not at liberty to share any particulars about the identity of a juvenile offender or sexual assault victims.

Should you have questions about any developing event please contact the Darien Police Department Office of the Chief, Chief Ernest Brown 630-353-8351 or Executive Secretary Rose Gonzalez 630-353-8133.

Community Policing

Community policing is most often thought to only involve the police and citizens and is often viewed as a program or a project. Community Policing is actually part of a process or philosophy that involves ALL area of city government and the citizens working in tandem. Some examples of Community Policing are:

1. The collaboration to limit burglaries by requesting house watches and reporting suspicious activity.
2. School visitations so that parents, students and faculty become familiar and comfortable with all members of the community

3. A recent building code case that involved public works, code enforcement, patrol services and investigative services from the police department the department heads, city administrator and city attorney to resolve the issue.

If we are to continue to make Darien a safe place to live and work it must involve this level of communication, collaboration and mobilization to achieve our goals.

Customer Satisfaction Survey

The Darien Police undertook a customer satisfaction survey to gain insight into the perceptions by the residents as well as individuals having contact with the police. Our goal was to gauge the confidence and satisfaction with the police services we provide.

How the Survey Was Conducted

An unpaid college intern working for the Darien Police was tasked with randomly identifying 50 individuals who had been stopped by the police and another 50 residents who called the police for service. The individuals and residents were selected from our police records database covering an approximately two-month period from May 2015 to July 2015, additionally a cross-selection of dayshift, afternoons, and midnight shift contacts were chosen.

A survey and a postage paid return envelope were mailed to the selected survey participants. In addition to the survey questions, a general comments section allowed participants to provide feedback. The survey was designed to be anonymous with only an address being tracked for returned surveys. If the participant wished to be contacted by Chief Brown, they included their name, address phone number, and best time to call.

Demographics

For statistical purposes, participants were asked for their gender, and age ranges including; Under 20, age 20-30, age 30-40, age 40-50, or age 50 or older.

Survey Results

Traffic (50)

4 (8%) Surveys Returned
2 (4%) Surveys Returned Undelivered
44 (88%) Surveys Not Returned

Calls for Service (50)

17 (34%) Surveys Returned
2 (4%) Surveys Returned Undelivered
31 (62%) Surveys Not Returned

Combined Traffic and Calls for Service Surveys (100)

21 (21%) Surveys Returned
4 (4%) Surveys Returned Undeliverable
75 (75%) Surveys Not Returned

Gender and Age Range

Traffic (4)

Age	Male	Female
Under 20	0	0
20-30	1	0
30-40	0	0
40-50	1	0
50 or older	0	2

Gender and Age Range continued

Calls For Service (17)

Age	Male	Female
Under 20	0	0
20-30	0	0
30-40	1	2
40-50	0	2
50 or older	6	5

* One survey returned without age checked

Calls For Service Questionnaire and Results

1. In the past year, how many times have you personally had contact with the Darien Police?

- 0 none
- 13 1-2 times
- 0 3-4 times
- 3 5-6 times
- 1 7 or more times

2. Was your initial phone contact handled promptly and courteously, if applicable?

- 13 Yes
- 1 No
- 3 Not applicable

3. What type of contact did you have with the Darien Police on your last contact?

- 2 Victim
- 0 Arrestee
- 1 Witness
- 1 Traffic Stop
- 5 Reporting Party
- 0 Informational
- 7 Other (1-Open Garage, 1- Animal, 3-Lockout, 1-Lost Dog, 1-House Watch)
- 1 No Reply

4. Did the police officer identify themselves by name, title, and department?

- 12 Yes
- 2 No
- 3 Unknown/Don't recall

5. Was the police officers appearance professional?

- 15 Yes
- 1 No
- 1 No Response

6. If your contact was for a traffic stop, did you receive?

- 1 Traffic citations
- 0 Written Warnings
- 16 Not Applicable

7. Was the police officer courteous?

- 15 Yes
- 2 No

8. Did the police officer explain their actions and/or offer alternatives?

- 13 Yes
- 1 No (Comment #11)
- 3 No Response

9. Did the police officer show concern over your situation?

- 14 Yes
- 1 No (Comment #3)
- 2 Not Applicable

10. How satisfied were you with your interaction with the police officer?

- 14 Very Satisfied (Comment #1, #2)
- 1 Somewhat Satisfied
- 2 Somewhat Dissatisfied (Comment #3, #9)
- 0 Very Dissatisfied (Comment #2)

For Darien residents only, we asked the survey participant to rate the effectiveness of crime fighting and perception of overall safety

11. How effective is the Darien Police in fighting crime?

- 15 Very Effective
- 1 Somewhat Effective
- 0 Somewhat Ineffective
- 0 Very Ineffective
- 1 Don't Know

12. Overall, how safe do you feel in your neighborhood during the day?

- 15 Very Safe

- 2 Somewhat Safe
- 0 Somewhat Unsafe
- 0 Very Unsafe

13. Overall, how safe do you feel in your neighborhood during the night?

- 12 Very Safe
- 4 Somewhat Safe
- 1 Somewhat unsafe (Comment #10)
- 0 Very Unsafe

14. Are you registered with any of the following media sources:

- 1 Nixle
- 0 Cable 6 TV
- 4 Direct Connect

Calls for Service - General Comments

#1 I once met with Officer XXX with regard to the resolution of parking problems on Park Ave during baseball. I was willing to work with the department as well as the residents on a resolution so parents and children would not be ticketed and frustrated with the parking issue. I never heard another word from Officer XXX. This left me and our residents with a sour taste over the genuineness of Officer XXX to want to resolve the issue peacefully and successfully. [Police comments - Officer XXX had documented e-mails back to resident during initial complaint and did re-contact resident after survey returned. The police and public works are reviewing the parking restrictions on Park Ave.](#)

#2 Great job.

#3 Officer explained that he could not do anything because it was a civil issue. This led to additional calls by my concerned family members on July 13 and July 14. [Police comments - on-going verbal domestics \(July 11 and July 12\), non-arrest situation. Domestic rights forms provided to both parties, Family Services notified \(support group\). Follow-up check well being on July 14.](#)

#4 The Darien Police has been very professional, I would like to donate \$50 to the police department.

#5 Very satisfied overall.

#6 Always satisfied with the service I receive from the Darien Police.

#7 We were very grateful the officer let us know about our garage door being open. We were also glad he had flashing lights on so we could identify him, thank you.

#8 The officer who helped us was very nice. We appreciate you offering the service (vehicle lockouts) although we know you have more important issues to deal with, thank you.

#9 They do a good job on calls if you need them. They come quickly.

#10 Too Dark!! There are older sections of Darien that are too dark at night. [Police comment - this survey was sent to the Marion Hills subdivision \(Brookbank\).](#)

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Traffic Questionnaire and Results

1. In the past year, how many times have you personally had contact with the Darien Police?

1 none
3 1-2 times
0 3-4 times
0 5-6 times
0 7 or more times

2. Was your initial phone contact handled promptly and courteously, if applicable?

1 Yes
0 No
3 Not applicable

3. What type of contact did you have with the Darien Police on your last contact?

2 Traffic stop
2 Other (1-vehicle accident, 1-dead animal)

4. Did the police officer identify themselves by name, title, and department?

2 Yes
1 No
1 Unknown/Don't recall

5. Was the police officers appearance professional?

3 Yes
1 No

6. If your contact was for a traffic stop, did you receive:

3 Traffic citations
0 Written Warnings
1 Not Applicable

7. Was the police officer courteous?

3 Yes
1 No

8. Did the police officer explain their actions and/or offer alternatives?

3 Yes

1 No

9. Did the police officer show concern over your situation?

2 Yes

1 No

1 Not Applicable

10. How satisfied were you with your interaction with the police officer?

2 Very Satisfied

0 Somewhat Satisfied

1 Somewhat Dissatisfied (Comment #1)

1 Very Dissatisfied (Comment #2)

For Darien residents only, we asked the survey participant to rate the effectiveness of crime fighting and perception of overall safety

11. How effective is the Darien Police in fighting crime?

1 Very Effective

0 Somewhat Effective

0 Somewhat Ineffective

0 Very Ineffective

3 Non-residents, Not Applicable

12. Overall, how safe do you feel in your neighborhood during the day?

1 Very Safe

0 Somewhat Safe

0 Somewhat Unsafe

0 Very Unsafe

3 Non-resident, Not Applicable

13. Overall, how safe do you feel in your neighborhood during the night?

1 Very Safe

0 Somewhat Safe

0 Somewhat unsafe

0 Very Unsafe

3 Non-resident, Not Applicable

14. Are you registered with any of the following media sources:

0 Nixle

0 Cable 6 TV

0 Direct Connect

Traffic - General Comments

#1 The officer pulled me over for my window tint, which where I live I checked with the law enforcement, they said it was okay. I believe the officer pulled me over because my truck is different from what cars drive around there, which sorry but I work hard for a living doing HVAC, so I treat myself to nice things. And for the tint, being in the heat all day, on my way home, I like to be cool, so you'll never see me in your town again.

#2 Officer XXX is the only Darien police officer that I have ever had contact with since I began exiting Cass North en route to Westmont for the past 10 years. I honestly believe Officer XXX is harassing me or has some personal issue against me because he has pulled me over both times for traffic violations that are petty or irrelevant to the questions he asks during both stops. Officer XXX does not personally know me but he does know my car and anytime he is on duty I feel he watches out for my car to drive up Cass Avenue so that he can pull me over for bogus violations. It's ironic that my only traffic stops in my entire driving career are both from Officer XXX and both occurring at the same time of day in the same location.

[Police comments - Officer XXX did stop subject June 2015, 2:00am, 6800 block Cass for speeding 55/40 MPH zone, citation issued. Second stop August 2015, 1:30am, 8200 block Cass and arrested for DUI, possession of 24 packets of cannabis and traffic violations. Subject stated only traffic stops by Darien PD, court records show 2006 Burr Ridge PD arrest for revoked drivers license and no insurance, and 2009 by Illinois State Police for No Valid Driver's License](#)

Summation of Survey

This is the first customer satisfaction survey the Darien Police has undertaken. We strive to maintain a professional police department. In selecting participants from calls for service and traffic stops, the police department worked under several assumptions; calls for service are exclusively Darien residents while traffic stops would be a mix of Darien and non-Darien residents. Of the four traffic stop surveys returned; one was a Darien resident, three were non-resident.

The police department sought to measure the satisfaction of the police encounter by Darien residents who sought police service versus those individuals who were stopped by the police for a traffic violation. There may be a perception that individuals who are stopped by the police may have a negative perception of the incident, especially if there is traffic citations issued. A vast majority of the Darien resident contacts were positive. In two cases where the police encounter was rated negative, participant comments were included as well as police comment. In two traffic stop surveys there were negative ratings, in addition to the participant's comments, a police comment was added for further explanation. Specific officer names were removed from the participant comments.

Earlier this year, the police department staff recognized that how the initial encounter with the police went would have a direct bearing on how the driver reacted. We retrained the officers to identify themselves by, name, title, and department and reason for stop. By all accounts this has had an impact on how the driver interacts with the police officer.

One area that was identified as problematic was in the receiving of communications from the City and police department. There are a number of ways in which the City and police department provide

information; Nixle, Cable 6 TV, Direct Connect, City web site, Neighbor's magazine, and news media such as The Patch. We recognize there is no one right way to provide timely information to all residents. Each of the news outlets utilized presents challenges in timeliness, quantity of information available to be sent or how the residents opt to receive their news. Our focus will continue to be providing timely information to our residents which may be general information, community alerts, or critical news alerts.

Our continuing goal is to provide professional police services. We are encouraged by the initial positive results and will review areas where our service delivery model can improve.

We would like to thank the survey participants who took the time to provide feedback. The goal of the Darien Police is to provide professional police service. We recognize that there were a limited number of responses to the surveys sent out and we are looking into other means of administering future surveys. If residents have questions, comments, or concerns about their police department or the community, please call Chief Ernest Brown at 630-353-8351 or e-mail to ebrown@darienil.gov.

STATISTICS
8th Period 2015

Offense and Incident Report Statistics

Type	8th 2015	8th 2014	8th 2013	Percent Change	YTD 2015	YTD 2014	YTD 2013	Percent Change
Assault	0	0	1	NC	4	3	3	+33.3%
Burglary	0	1	2	-100%	3	14	23	-78.6%
Res burglary	4	1	4	+300%	12	14	21	-14.3%
Criminal Damage	1	14	4	-92.9%	38	40	40	-5%
Criminal Trespass	1	1	0	NC	6	4	5	+50%
Disorderly Conduct	4	6	2	-33.3%	37	39	29	-5.1%
Domestic Violence	14	12	4	+16.7%	87	112	99	-22.3%
Drug Offense	5	1	1	+400%	25	23	21	+8.7%
Theft	11	16	10	-31.3%	100	89	72	+12.4%
Robbery	0	0	0	NC	0	4	1	-100%
BMV	7	4	2	+75%	60	27	25	+122.2%
CSA	1	0	0	+100%	2	1	2	+100%
Battery	4	4	1	NC	19	31	17	-38.7%
DUI	4	1	3	+300%	31	21	41	+47.6%
TOTAL	56	61	34	-8.2%	424	422	399	+0.5%

STATISTICS
8th Period 2015
Key Statistics

Type	8th 2015	8th 2014	8th 2013	Percent change	YTD 2015	YTD 2014	YTD 2013	Percent Change
Events Created	2882	2303	1743	+25.1%	24810	19239	11230	+29%
911 calls	621	553	518	+12.3%	4261	4274	4113	-0.3%
Domestic Calls	23	20	20	+15%	138	182	187	-24.2%
Loud Party	4	4	3	NC	17	19	26	-10.5%
Adult Arrest	45	43	47	+4.6%	403	453	395	-11.0%
Juvenile Arrest	0	3	0	-100%	44	62	60	-29%
Business checks	259	157	115	+65%	2148	1246	678	+72.4%
Lock out	27	19	32	+42.1%	158	177	214	-10.7%
House Checks	212	22	23	+863.6%	1814	194	168	+835.1%
Assist Other Agency	36	29	40	+24.1%	234	263	267	-11%
Motorist Assists	13	22	7	-41%	172	223	179	-22.9%
Suspicious Activity	108	90	74	+20%	704	518	478	+35.9%
School Visitation	0	0	0	NC	184	241	0	-23.7%
School Presentation	0	1	0	-100%	14	16	0	-12.5%
Park Duties	43	57	63	-24.6%	218	200	136	+9%
Community Engagement	69	16	3	+331.2%	387	359	62	+7.8%
Warrants	2	2	2	NC	29	26	44	+11.5%

STATISTICS
8th Period 2015
Arrests

	8th 2015	8th 2014	8th 2013	Percent change 2015- 2014	YTD 2015	YTD 2014	YTD 2013	Percent Change 2015- 2014
<i>Number of Arrests:</i>	45	46	47	-2.2%	447	515	455	-13.2%
	<i>Charges Filed:</i>							
<i>Battery</i>	0	0	0	NC	2	7	4	-71.4%
<i>Domestic Battery</i>	1	7	0	-85.7%	16	18	16	-11.1%
<i>Theft</i>	0	1	0	-100%	3	2	3	+50%
<i>Retail Theft</i>	6	7	4	-14.3%	36	67	9	-46.3%
<i>Drug Offenses</i>	3	1	0	+200%	22	27	16	-18.5%
<i>Illegal Possession of Alcohol/Minor</i>	0	1	1	-100%	3	1	2	+200%
<i>Illegal Consumption of Alcohol/Minor</i>	1	0	2	+100%	9	7	10	+28.6%
<i>DUI</i>	4	0	3	+400%	33	20	39	+65%
<i>Illegal Transportation of Liquor</i>	0	0	1	NC	3	5	6	-40%
<i>Disorderly Conduct</i>	1	0	0	+100%	10	1	7	+900%
TOTAL	16	17	11	-5.9%	137	155	112	-11.6%

Actual 911 Calls by Shift

Shift	Dispatched	Time	Conversion to Hours	% of Total 911	% of Total Time
Day Shift	283	75710.49	1261.8	45.6%	51.2%
Afternoon	257	46659.04	777.6	41.4%	31.6%
Midnights	81	25384.81	423.1	13%	17.2%
Mini-Mids *	25	1772.1	29.5	4%	1.2%
Totals	621	147754.34	2462.5	100%	100%

STATISTICS
8th Period 2015

<i>Officer Statistics</i>							
<i>Officer</i>	<i>Patrol Shifts Worked</i>	<i>Community Engagement</i>	<i>Mission Activity</i>	<i>Self-Initiated</i>	<i>Traffic</i>	<i>911 Calls</i>	<i>Average 911 Per Day</i>
<i>First Shift – Mids</i>							
<i>Sgt. Piccoli</i>	15	0	0	0	0	4	0.26
<i>Sgt. Greenaberg</i>	15	1	0	25	4	4	0.27
<i>Ofc. Kosieniak</i>	0	0	0	0	0	0	0
<i>Ofc. Lorek</i>	20	0	35	74	13	22	1.10
<i>Ofc. Hruby</i>	19	0	10	88	30	20	1.05
<i>Ofc. Keough</i>	16	0	0	4	0	20	1.25
<i>Ofc. Camacho</i>	18	0	153	294	10	23	1.28
<i>Ofc. Pastick</i>	19	1	143	199	1	25	1.32
<i>Total</i>	122	2	341	684	58	118	4.20
<i>Second Shift – Days</i>							
<i>Sgt. Topel</i>	20	3	0	21	0	4	0.20
<i>Sgt. Norton</i>	15	0	22	27	0	2	0.13
<i>Ofc. Murphy</i>	10	0	21	46	1	24	2.40
<i>Ofc. Skweres</i>	20	5	13	128	6	41	2.05
<i>Ofc. Renner</i>	18	4	58	100	2	36	2.00
<i>Ofc. Jump</i>	16	1	0	116	11	40	2.50
<i>Ofc. Dollins</i>	19	0	219	246	14	73	3.84
<i>Total</i>	118	13	333	684	34	220	7.85
<i>Third Shift – Afternoons</i>							
<i>Sgt. Rentka</i>	3	0	0	2	0	0	0
<i>Sgt. Liss</i>	18	0	0	31	7	2	0.11
<i>Ofc. Liska</i>	3	1	10	24	1	13	4.33
<i>Ofc. Hellmann</i>	7	15	55	126	1	33	4.71
<i>Ofc. Yeo</i>	19	9	82	183	10	49	2.58
<i>Ofc. Simek</i>	20	2	71	148	3	30	1.50
<i>Ofc. Zimny</i>	20	6	64	142	7	20	1.00
<i>Ofc. Rumick</i>	18	5	23	69	5	61	3.39
<i>Ofc. Sarat</i>	10.5	0	0	71	7	19	1.81
<i>Ofc. Milazzo</i>	20	16	29	96	4	53	2.65
<i>Total</i>	138.5	54	334	892	45	280	10.0

COMMUNITY ENGAGEMENT
July 27, 2015 thru Aug 23, 2015

VEHICLE BURGLARY PREVENTION HANG ONS - ELDERLY SERVICES - TOURS OF PD - TALKS WITH YOUTH GROUPS - ETC.

Number of Engagement Locations	28
Contact Time in Minutes	4886.77

LOCATION	1019 Concord	10250 Lemont	1132 Hinswood	1410 75th	1500 N Frontage	DAPD	2153 75th	2189 75th	2225 Greenvally
TIME IN MINUTES	34.52	42.73	18.67	50.98	132.52	255.77	15.52	6.53	6.48

LOCATION	451 Plainfield	6730 High Rd	68th / High	69th / Crest	7100 CHR	7335 Cass	7414 Cass	7511 Lemont	7516 Cass
TIME IN MINUTES	90.58	45.43	50.87	36.52	3474.18	18.08	46.25	46.25	18.62

LOCATION	75th / Cass	75th / Lemont	7811 Danbury	809 Plainfield	8217 Sawyer	8502 Bailey	8700 Carriage Greens	9355 Waterfall Glen	Crest / 69th
TIME IN MINUTES	8.78	71.27	94.83	115.03	9.47	59.23	6.4	94.45	13.23

LOCATION	Plainfield / CHR
TIME IN MINUTES	23.58

Schools Visits

			<i>Cass</i>	<i>Concord</i>	<i>Eisenhower</i>	<i>Eliz-Ida</i>	<i>Lace</i>	<i>Lakeview</i>	<i>Mark Delay</i>
Number of Visits	<i>TOTAL</i>	0	0	0	0	0	0	0	0
Total Time In Minutes	<i>TOTAL</i>	0	0	0	0	0	0	0	0
			<i>OLOP</i>	<i>Prarieview</i>	<i>Kingswood</i>				
			0	0	0				
			0	0	0				

SUMMER VACATION